OLIS-MORE — How to Get COVID-19 Results

All results submitted to the Ontario Laboratory Information System are available through

- COVID-19 Results Viewer for patients
- Provincial Clinical Viewers and other Point of Care systems for clinicians

How can health care providers access patient results?

Health care providers can access results for their patients online:

- If you are an authorized Ontario health care provider with access to one of the provincial viewers (ClinicalConnect™, ConnectingOntario, eHealth Portal), an electronic medical record system (with OLIS to EMR), or a Hospital Information System (with OLIS integration), you can access COVID-19 lab test results stored in Ontario Laboratories Information System (OLIS) in near real-time.

  [Online access to COVID-19 lab test results for Health Care Providers](#)

- Individuals involved in delivering health care, including clinicians and administrators, must register for a ONE ID credential and be sponsored by a Health Information Custodian (HIC) to gain access to online digital health services offered by Ontario Health and other digital heath solution providers.

How can patients access their results?

Patients can view their test results via the [COVID-19 Results Viewer](#).

- This portal allows patients to access their test results faster from the safety of their home, using their health card number or the MRN number and verification code provided to them at the Specimen Collection Site. Anyone who tests positive for COVID-19 will receive a call from their local Public Health Unit within a few days.

- If you have questions about your results, or your results are not available online, please contact the location where you were tested or your health care provider. Results can take up to 4 days.

- If you are having technical difficulties with the online portal, please contact Ontario Health Service Desk at 1-866-255-1110.

What to do with a positive test result?

Patient's who have tested positive for COVID-19 and are at higher risk of severe illness, should be directed to seek care immediately as they may benefit from available treatments. Direct the patient to call their doctor, nurse practitioner, or pharmacist, or call 811 for virtual care options.

Patients may be at higher risk if they are immunocompromised, have one or more underlying medical conditions, are 60 years of age or older, or are not up to date with your vaccines.

For more information patients can call 811 or visit www.ontario.ca/antivirals

Need this information in an accessible format? 1-877-280-8538, TTY 1-800-855-0511, **info@ontariohealth.ca**.

Document disponible en français en contactant **info@ontariohealth.ca**